

Our Core Values

CHRIST-CENTERED

We are anchored in Jesus Christ and aspire to serve Him and His church in all that we do.

STEWARDSHIP

We practice faithful stewardship of our God-given time, talents, and treasures.

EXCELLENCE

We expect excellence in all our endeavors to support CUW's mission.

TRUTH & INTEGRITY

We speak truth and display integrity in all our relationships.

INTEGRATION OF FAITH & LEARNING

We integrate faith and learning.

GLOBALLY-MINDED

We are global-minded in ministry, education, and outreach.

TRANSFORMATIONAL LEARNING

We engage students in transformational learning.

COMMITMENT TO SOCIETY

We are committed to influencing society in light of our Christian life-view.

Our Critical Targets & Goals

STUDENT & FACULTY GROWTH & DEVELOPMENT

Our students and faculty integrate faith and learning as they strive for academic excellence and demonstrate their faith through service to Christ, church, and the world.

SERVANT LEADERSHIP

Curricular and co-curricular endeavors inspire Concordia community members to embody service and leadership in a Christ-like manner.

CULTURE OF ASSESSMENT

CUW assesses all processes, programs, and people involved in the fulfillment of our mission.

FINANCIAL RESOURCES

CUW attracts students to enroll, and inspires stakeholders to contribute the financial resources that enable the university to pursue its mission.

FACILITIES STRATEGY

CUW designs its facilities to emphasize stewardship that glorifies God and creates beautiful and functional places for its constituents.

MANAGED GROWTH

CUW manages growth by balancing existing programs with new opportunities in a mission-minded, data-driven, and fiscally responsible manner.

COMMUNITY/STAKEHOLDER/EXTERNAL COMMUNITY

CUW serves its internal and external communities in a Christ-like manner; this service is so valuable they become vested in its mission.

Information Technology Unit

Purpose

We are IT –a service oriented organization whose purpose is to create an environment wherein technology directly supports Christ centered, transformational learning through the creation, deployment, integration, management, and training of current and emerging technology: enterprise information systems, communications, instructional support, and related services.

Primary Responsibilities

1. Management of campus computer resources – University personnel & student computing labs at Mequon and CUW remote campuses.
2. Management of information network resources with special attention to security, resilience to intrusion, adequate and redundant capacity.
3. Management of communication systems – Telephony, campus CATV, web services, and email.
4. Management of enterprise information resources – University business finance, student records, development constituent records.
5. Management of Auxiliary Services – Duplication, inbound / outbound mail.
6. Academic technology resources – Audio visual resources, instructional design center, and advanced course delivery systems

Critical Targets & Goals

Educational Technology Educational technology empowers academic programs to deliver effective and efficient student centric learning opportunities.

Ubiquitous Information Access Ubiquitous information access provide any time – any place access to University information services.

Business Systems Operations Business systems operations provide reliable, secure, efficient enterprise information and communication services

Technology Support Resources Technology support resurces coordinate technical requirements, provide technical guidance, and identify specifications for renovations and new building projects.

Information Technology Goals & Objectives

Goal #1 Educational Technology Educational technology empowers academic programs to deliver effective and efficient student centric learning opportunities.

2007-2008	2008-2009	2009-2010
1. E-Learning course framework will be developed by the IDC by Fall of 2007.	1. A minimum of 6 Training Workshops and corresponding E-learning modules developed to teach the teacher in E-learning Course Development during FY 2008.	
2. 2 additional classrooms will be remodeled by September of 2007 for advanced technology use: Video Conferencing for MBA & Educational Technology Classroom.		
3. Course Management System (currently WebCT) will be re-assessed for contract extension or replacement by June 2008		

Goal #2 Ubiquitous Information Access Ubiquitous information access provide any time – any place access to University information services.

2007-2008	2008-2009	2009-2010
1. Luminus Portal will be installed before Fall semester 2007 in conjunction with other CUS schools with a minimum number of information channels including: Banner Web Services, E-mail integration, Single sign-on, and a non-Banner Service access.		
2. Investigate and recommend SharePoint or other similar products by Fall 2007 to provide document sharing and collaboration tools for Academic Document Management . (Syllabi & Faculty vita)		
	1. Temporarily augment our Helpdesk with outsourced 7 x 24 support coverage before Fall 2007 while transitioning services to self-help services by Fall of 2008	
	2. Mobile workforce (currently Blackberry) integration with university information systems	

	by June 2009.	
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Information Technology Goals & Objectives

Goal #3 Business Systems Operations Business systems operations provide reliable, secure, efficient enterprise information and communication services

2007-2008	2008-2009	2009-2010
1. Implement Voicemail Upgrade by August of 2007 (end-of-life replacement).		
2. Replace at least 2 copiers by Fall of 2007.		
3. Revise the On-line Admissions process by January 2008 with the features: <ul style="list-style-type: none"> • Quick-admit minimizing the processing time from submission to class enrollment • Integration with E-commerce services • Ease-of-use custom or 3rd party interface integrated with Banner 		
4. Constituent management system recommendations for Admissions & Advancement by June 2008.		
5. Develop a written Risk management plan for IT services by June 2008.		
	1. Catch up Life-cycle replacement of computers, servers, network by Fall 2009. <ul style="list-style-type: none"> • 1 ½ times replacement of Staff & Lab Computers • 1 ½ times replacement of Servers 	1. Catch up Life-cycle replacement of computers, servers, network by Fall 2009. <ul style="list-style-type: none"> • 1 ½ times replacement of Staff & Lab Computers • 1 ½ times replacement of Servers • Faculty Laptop replacement • Move campus networking hardware onto 7-year replacement cycle
		2. Transition the Enterprise Information System and underlying Oracle Database from a VMS operating system to Red Hat Linux by Fall of 2009 in conjunction with a CUS-wide mandate.

Information Technology Goals & Objectives

Goal #4 Technology Support Resources Technology support resources coordinate technical requirements, provide technical guidance, and identify specifications for renovations and new building projects.

2007-2008	2008-2009	2009-2010
1. New Coburg Technology Requirements by Fall 2007.		
2. Transition of PBX to VoIP for New Coburg by Fall of 2007.		
3. Next Generation Network Access Control implemented in New Coburg data switches by Fall of 2007.		
4. Student Mailboxes added to Heidelberg by Fall 2007.		