

SARA Student Complaint Process

I have a complaint about violations of SARA policy:

1. First, file a complaint with Concordia University via the Grievance Form:
 - a. <https://www.cuw.edu/about/offices/grievance/index.html>
2. If your complaint was resolved, the process is completed.
3. If your complaint was not resolved with Concordia University then your next step would be to file a complaint with the State of Wisconsin:

- a. State Portal Entity (SPE) Contact

Paige Smith

Chief Compliance and Risk Officer

(608) 265-2273

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[State SARA Website](#)

Complaint Form:

<https://heab.state.wi.us/dlab/docs/SARAComplaintForm2026.docx>

Universities of Wisconsin Administration, Office of Compliance & Integrity

780 Regent Street

Madison, WI 53715

- a. State Portal Entity (SPE) Contact
4. What happens next is the SPE reviews the complaint and decides on the complaint and is the final authority.
5. Complaint process is completed.